Document Delivery Committee-2/18/15

## 1. Introductions

Present Members: Pam, Ryan, Michelle, Karen, Tammy, Dick, Meg, George, David, Rose, Yessa

Online Members: Becky Bernal, Becky Kramer, Carla Myers, Crystal B, Diane Levin, Janet Markley, Jennifer Hoffman, Jimmy, Jo, Karen Melgres, Lori Gentrip, Mary, Matt, Michelle Stanton, Nathalie, Sharon Walker, Tiffanie Wick, Wynell Webster, Brenna, Tina, Trisha Winslow

#### 2. Announcements

- a. Prospector Statistics- January Prospector statistics have been distributed by Rose. Total number of bib records is over 26 million. It has grown by over 500,000. 58% of records are held by only one library. The consortium groups are represented together on these statistics. Fulfillment statistics were distributed as well. You must have Java on your computer in order to access this. If you update the Java to run the reports, Sierra will not work appropriately. Innovative is trying to make their reports web-based without Java.
- b. Mobius Stats- Mobius statistics were distributed. Prospector libraries are on the left hand side. Mobius locations are across the top. L/B ration is on the right hand side. Number of overall traffic is still fairly small. Detailed statistics are available on the mobius website. <u>https://mobiusconsortium.org/view-lending-borrowing-statistics</u>
- c. Library Catalog Comparison Tool- The Alliance is currently developing this tool. This is a way of comparing library catalogs to determine unique and common items in your collection. Will allow for comparisons to be run against different libraries. It is within the Gold Rush framework, but is not a Gold Rush product. Rose demoed the product for the group. It is still in development, but we will hear more information as it becomes available. Available at no cost to Prospector libraries. Could possibly be leased to outside libraries and groups for their use.
- d. Prospector Map Restored- The map on the Prospector website has been restored.
- e. ILL Conference- April 30-May 1. Registration is currently open. On April 29 there will be an ILLiad users group. There will be a session with OCLC.
- f. Encore update to 4.4- Recently updated. Fixed a couple of issues. Able to harvest HathiTrust records in batches now. Seems to be stable now. Able to get full bib records now. Search and index issues have been fixed. The ability to view marc records now showing up in Prospector. Release 2014 had a number of enhancements as well. Can go from a local WebPac to Prospector with the search.

## 3. Mobius Delivery Study

Rose placed a number of test requests from Mobius libraries. Requests placed between January 7 through January 30. Attempted to request from every Mobius cluster and all the libraries outside the clusters. Courier backlog in December affected delivery. To date- 53 completed requests. 14 others are in-transit. 3 others. Average time to receive items from Mobius Libraries is 17 days. Rose would like to replicate the study at a later date when courier delivery is more consistent.

Mobius did a study as well in January in February. They had an average delivery time in January of 14 days. They had an average delivery time in February of 11 days. Return turnaround was 6 days in January and 5.5 days in February.

# 4. New title reports- demo (INN-Reach Circulation statistics)

Rose showed the INN-Reach report regarding lending and borrowing of material. Can limit the timeline of the report based on your needs. Can break down by title, the item location, pickup location, patron type, borrowing agency, and year of publication. This would be a good tool for analysis. Web based and does not require Java. The question, how far back does the data go, was posed. The date range on the website went back to 2000. If you need a report, please request one from Rose. She is looking into whether access can be granted to the individual libraries.

## 5. Marmot update

Close to going live for all five Marmot academic libraries. Rose is working on their loan rule determiner tables. Fort Lewis College signed an agreement with Marmot recently. They will be coming into the Marmot system in the coming months, hopefully May.

#### 6. Mobius Update

- a. Addition of Marmot academics- Will be going live soon. Having a call with Rose on February 27th in regards to this.
- b. Lending A/V- Mobius libraries are now lending A/V. Please repackage their A/V in the original packaging when returning if you can.
- c. Moratorium on \$120 replacement fee for lost Mobius items- There have only been one or two items with issues. One damaged and one lost item.
- d. PDF Labels- The PDF labels has been updated recently. Must click reset button on the form, otherwise the address of the previous library may still be on the form. The deliver stop codes have been added. Let Rose know if there is anything not working for you with the labels.
- e. Detailed Mobius stats from Mobius- Discussed earlier in the meeting. Rose will send out the link later.

## 7. Courier issues

Sharon Walker from CLiC provided courier update. Courier started having staffing issues in December. It was not reported to Sharon. After a number of Courier reports from libraries, she found out that there were staffing issues. She went to the courier office to find out what was going on. It has gotten better, but there are still reports of material in-transit for over 3 weeks. Operations manager thinks there has been a big increase in volume overall.

If you need additional bins, please email Sharon directly.

#### 8. Other

Processing time issues for Prospector- Noticing an issue in the delay of available Prospector items. It has been noticed to last from 5-8 business days just to process the items. One of the problems is that Marmot academic libraries cannot be turned off for breaks. The question was posed as to whether it could be added to the best practices that if requests cannot be addressed within two days, that they be cancelled so that the request may move on to the next library. We will look into adding this to the best practices. Wyoming has mentioned some issues they are having. 1. Getting error message about the bib temp, even though there is no bit temp file any more. Marmot gets the error every once in a while. Aurora public experienced something similar, but it is believed that was the result of something else. 2. Items requested that have a hold for a different person. It has been observed at some different libraries as well. 3. Items have already cleared from the system before it has gotten back to the lending library. For example, the item shows as available at the home library while Wyoming still has the physical item.

DPL is doing a database refresh. The Alliance cannot capture the deletes from DPL the data refresh will get rid of old deletes from DPL.

Aurora Public- neither Millenium nor Sierra will allow for a time to hold shelf. Works for their items, but does not work for INN-Reach. In regards to needing to prefix the barcodes for b with the INN-Reach items, you can have them expand the barcode allowable field which would not require the b. Jimmy will try to provide Rose with the contact to see if this could be standardized across all Prospector libraries.

Submitted by Ryan Buller-University of Denver